

### Reset Password via Email

Need to reset your password? No problem! Just go to StudentPayPlus.com.au and click Log In button, then click on the **Forgot your username or password?** link [this option appears below the username and password fields] Then select the **Email Address/Username** option. Enter your email address or username [a new field appears that allows the user to enter a username or email address], click **Continue**, and you'll receive an email with a link to reset your password [the user opens the email and clicks the "click here" link to continue resetting their password]. Verify that your username is correct and click **Reset Password**. Enter your new password and click **Update**. Click **Continue** to access your account.